IANA TRANSITION IMPLEMENTATION

RySG Obligations
<table>
<thead>
<tr>
<th>Entity</th>
<th>Description</th>
<th>Occurrence</th>
<th>RySG Obligation</th>
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</thead>
</table>
| Customer Standing Committee (CSC) | To monitor the performance of the PTI                                       | On-Going, but initial selection immediate                                   | • Select a minimum of 2 representatives from gTLD registry operators to serve on the CSC.  
• RySG and ccNSO to discuss combined slate before final approval and providing to ccNSO and GNSO for final approval of the CSC |
<p>| [CSC Charter Review]            | To review CSC Charter                                                       | As needed (1 year after the first CSC meeting, then as requested thereafter) | • RySG and ccNSO to conduct first review.                                                                                                                                                                         |
| [CSC Effectiveness Review]      | To review the effectiveness of CSC                                          | Periodic (2 years after the first CSC meeting, then every 3 years thereafter)| • The method of review will be determined by the ccNSO and GNSO.                                                                                                                                                 |
| [CSC Service Level Target Review]| To review the requests of review or change to the service level targets    | As needed                                                                  | • Changes to service level targets as a result of the review must be agreed by the ccNSO and GNSO.                                                                                                                  |</p>
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<tbody>
<tr>
<td>Root Zone Evolution Review Committee (RZERC)</td>
<td>To advise the ICANN Board of the architectural and operational changes to the root zone environment</td>
<td>As needed</td>
<td>• RySG to provide 1 representative</td>
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<td>CSC consultation with registry operators</td>
<td>Consultation may result in enhancements to IANA to meeting changing technological environments; as a means to address performance issues; or other unforeseen circumstances.</td>
<td></td>
<td>• Any recommended changes must be approved by the ccNSO and RySG.</td>
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<tr>
<td>IANA Function Review Team (IFRT)</td>
<td>To review PTI's SOW and PTI's performance against ICANN-PTI contract and SOW</td>
<td>Periodic (Within 2 years from the transition, then no more than every 5 years thereafter)</td>
<td>• RySG to provide 2 representatives</td>
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<tr>
<td>Special IANA Function Review Team (Special IFRT)</td>
<td>To review the issues identified by CSC (only ccNSO and GNSO can initiate Special IFR)</td>
<td>As needed</td>
<td>• RySG to provide 2 representatives</td>
</tr>
<tr>
<td>Separation Cross-Community Working Group (SCWG)</td>
<td>To review the issues raised by the Special IFR and make recommendation</td>
<td>As needed</td>
<td>• RySG to provide 3 representatives</td>
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RySG Process Requirements

- The RySG is responsible for selecting a minimum of two gTLD registry operators for the CSC.
- The RySG and ccNSO should consult prior to finalizing their selections with a view to providing a slate of members that has, to the extent possible, diversity in terms of geography and skill set.
- The full membership of the CSC must be approved by the ccNSO and GNSO. It is not the role of the ccNSO and GNSO to question the validity of any recommended appointments, but rather consider the overall composition in terms of geographic diversity and skill sets.

**CSC Composition**

<table>
<thead>
<tr>
<th>Members</th>
<th>Liaisons (not mandatory)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two gTLD Registry Operators</td>
<td>GNSO (non-registry)</td>
</tr>
<tr>
<td>Two ccTLD Registry Operators</td>
<td>ALAC</td>
</tr>
<tr>
<td>One TLD operator not considered a ccTLD or gTLD (not mandatory)</td>
<td>ASO</td>
</tr>
<tr>
<td><strong>Liaison (mandatory)</strong></td>
<td></td>
</tr>
<tr>
<td>One Liaison from IANA Functions Operator</td>
<td>GAC</td>
</tr>
<tr>
<td><strong>RSSAC</strong></td>
<td></td>
</tr>
<tr>
<td><strong>SSAC</strong></td>
<td></td>
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CSC Selection Criteria

- The CSC representatives should have direct experience and knowledge of the IANA naming functions.

- The Membership Selection Process contained in the Charter, requires that potential candidates submit an Expression Of Interest that addresses the following questions:
  - Why they are interested in becoming involved in the CSC
  - What particular skills they would bring to the CSC
  - Their knowledge of the IANA Functions
  - Their understanding of the purpose of the CSC
  - That they understand the time necessary required to participate in the CSC and can commit to this role.

- Interested candidates should also include a resume or curriculum vitae or biography in support of their EOI.

- Candidates seeking selection through the RySG must be employed by a gTLD registry operator or explain how they are qualified to represent gTLD registry operators on the CSC.
Additional attributes of candidates

The Mission of the CSC is to, inter alia, ensure continued satisfactory performance of the IANA function for the direct customers of the naming services.

This will be achieved through regular monitoring by the CSC of the performance of the IANA naming function against agreed service level expectations and through mechanisms to engage with the IANA Functions Operator to remedy identified areas of concern.

In order to fulfil the mission, potential candidates should possess the following skills:

- should have direct experience and knowledge of the IANA function;
- effective communication skills and the ability to communicate in written and spoken English;
- experience in managing and/or participating in committees (e.g. meeting coordination, reporting, and escalation) in order to contribute meaningfully to CSC processes; and
- demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making, and productive negotiation.

Diversity in terms of skillset and geography will also be a factor in selecting candidates.
Time commitments

- The appointment will be for a two year term period with the option to renew for up to two additional two year terms.

- The intention is to stagger appointments to provide for continuity and knowledge retention. To facilitate this, at least half of the inaugural CSC appointees will be appointed for an initial term of three years.

- The CSC is to meet, via teleconference, at least once every month.

- The CSC will provide regular updates, no less than three per year, to the direct customers of the IANA naming function.

- CSC appointees must attend a minimum of nine meetings in a one-year period, and must not be absent for more than two consecutive meetings.

- As this will be the inaugural CSC, it is anticipated that it will be necessary for the CSC to meet more often in the first three months, or so, in order to establish the committee, develop processes, select a Chair, and develop cohesion within the team.

- It is also anticipated that the RySG appointments will provide regular updates to the RySG and be available to respond to questions related to IANA performance.
RySG Selection Process

- The RySG needs to develop a selection process, possible approach:
  - Call for expressions of interest be circulated via RySG Mailing List (should also consider other avenues for circulation given there may be other qualified candidates beyond the RySG, for example: BRG, GEO TLDs, and the DNA)
  - EOIs to be submitted to ICANN address and provided to RySG Secretariat
  - Chair of the RySG to seek agreement from the RySG membership that the RySG Excom is authorized to select candidates on behalf of the RySG
  - RySG Excom to develop evaluation criteria based on the CSC Charter requirements and other attributes considered relevant to support the mission of the CSC
  - RySG Excom to develop a matrix of key criteria and agree scoring system for candidate evaluations
  - RySG Secretariat to develop doodle poll based on the matrix
  - RySG Excom members to complete the doodle poll and the Secretariat makes the results available to the RySG Excom
  - RySG Excom to meet (teleconference) and make final selections. Suggest that candidates be ranked and that top four be part of discussion with ccNSO in order to meet diversity requirement.
  - The Chair and Vice Chairs of the RySG to meet with [Chair of ccNSO Council] to consider slate in terms of diversity and skill set and propose candidates for membership of the CSC.
Issue Call for Expression of Interest (EoI)

16 May
Call for EoI

Deadline for representative s of gTLD registry operators to submit EoI

17 June
RySG EoI Deadline

RySG Excom selects first slate of candidates to be discussed with ccNSO. Slate to contain 2 preferred candidates and 2 possible alternates

By 8 July
Select slate

Chair and Vice Chairs or RySG meet with ccNSO to discuss membership slate

By 15 July
RySG/ccNSO

ccNSO and GNSO Councils approve final CSC membership

10 August
ccNSO/GNSO Approval

15 August
CSC Formation

Deadline for representative s of gTLD registry operators to submit EoI

15 August
CSC Formation